



## 4 Troubleshooting

### Fault diagnosis with customer service program KD 2000

Customer service program KD 2000  
Order no. 22 1524 89 00 00

An adapter cable is required to connect the ISO adapter.  
Order no. 22 1000 31 63 00

The electronic controller can save up to 5 faults.  
The faults can be read and displayed with the ISO adapter  
and the KD 2000 software.

#### Connect the ISO adapter

- Disconnect the *HYDRONIC* cable harness.
- Connect the adapter cable into the cable harness as shown in the drawing.
- Connect the adapter cable to the ISO adapter.
- Connect the SUB-D connection cable with the PC and the ISO adapter.

#### Please note

It is vitally important to comply with the order of installation.

#### Install KD 2000 software on the computer

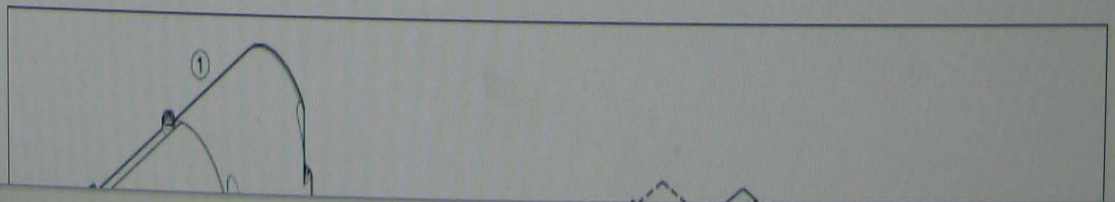
- Place the CD-ROM in the CD drive
- Do a double click to run the file "setup.exe" and follow the instructions of the SETUP program.

#### Query fault memory F1 – F5 / delete fault memory / cancel controller lock

- Run KD 2000 software on the computer:
  - On the desktop, do a double click on the "KD 2000" icon
  - Select the heater type
  - Press "GO".
- Delete fault memory respectively cancel controller lock:
  - Press button "delete fault memory"
  - > the saved faults F1 to F5 are deleted and the controller is unlocked.

#### Finish diagnosis

- Press button "STOP" --> this finishes the fault memory query.



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